

# Frequently Asked Questions, Conference 2021

## **What is the link for the Conference program?**

The conference program with all webinar links is directly emailed to all registered participants to the email that is provided during registration. This email will be sent on April 14, 2021. If you don't have it in your email, please check your spam folders. If you still do not see it, contact [info@macmh.org](mailto:info@macmh.org). Prior to that date, the full schedule can be found at [www.macmh.org/conference](http://www.macmh.org/conference).

## **When will registration close?**

Tuesday, April 20 at 12 noon CST

## **Can I watch recordings and still get a CEU?**

Yes, we track live webinar attendance *and* recorded webinar attendance. It is important to sign in using your real name and email address for this purpose.

## **When will I receive my CEU? Access to recordings? Evaluation?**

Tuesday, April 20 at 7 pm CST

## **Where can I find the handouts? The links to the recordings?**

[www.macmh.org/2021Handouts](http://www.macmh.org/2021Handouts) The password will be sent via email to all registered conference participants on April 14, 2021.

## **I registered for 6 credits but now I want 12 or 18 credits, how can I do this?**

Contact [info@macmh.org](mailto:info@macmh.org)

## **I missed a webinar, can I watch it later?**

Yes, all webinars are being recorded and will be accessible for 30 days after the conference.

## **What is the virtual exhibit hall?**

Visit [www.macmh.org/exhibitors](http://www.macmh.org/exhibitors) to learn more about a variety of organizations supporting children.

## **I heard about a prize drawing, what is this?**

On Monday at 4pm CST, we'll be hosting a live drawing with items received from our exhibitors. Items vary and include a free conference registration for next year as well as a set of MACMH books. This will be recorded. You do not need to be virtually present (Live) to win. Information on who won will be posted on the Handouts/Recording page. We will also follow-up with winners after the conference.

## **I have a question during the conference, who should I contact?**

Last names A – H, Grace at [gcarey@macmh.org](mailto:gcarey@macmh.org)

Last names I – P, Deb at [dcavitt@macmh.org](mailto:dcavitt@macmh.org)

Last names Q – Z, Karen at [kmilne@macmh.org](mailto:kmilne@macmh.org)

## **I need a Board of School Administrators (BOSA) Certificate. How can I get one?**

Go to [www.macmh.org/BOSA](http://www.macmh.org/BOSA) to request a certificate.

## **I need a Post-Test. How can I get one?**

Go to [www.macmh.org/post-test](http://www.macmh.org/post-test), complete the form and you will automatically receive a post test.

## **I would like to share handouts or a recording with others. Can I do this?**

No, you should not share materials or recordings with people who are not registered for the conference.